

HSI CERTIFICATION - FAQ WORKSHEET

How does a team member become HSI Handbook Certified?

- To be HSI Handbook certified, a candidate needs to complete a specially designed course series and assessments offered online through NAHAD Academy.
- The Handbook course series includes Hose Basics, followed by one or more of the hose-specific courses, ending with the Post Fabrication course. The candidate must pass the assessment for each course with an 80% or higher to move to the next course in the series. Once the Post Fabrication course is passed, the individual will be Handbook certified in one or more hose types.

How does a team member become HSI Fabrication Certified?

- To be HSI Fabrication certification, a candidate needs to complete the one or more of the hose-specific Fabrication courses offered online through NAHAD Academy.
- Candidates can be certified in one or all hose types: Composite, Corrugated Metal, Fluoropolymer, Hydraulic or Industrial if the assessment is passed with an 80% or higher.

Why does NAHAD offer these assessments?

The assessments are designed to test comprehension and application of industry
Best Practices as outlined in the Hose Safety Institute Handbook and Fabrication
Guides. Passing an assessment demonstrates competency, specific to a hose type,
which translates directly to enhanced job performance through a consistent and
standardized approach to the application of best practices in hose fabrication. The
result is improved quality, safety and customer satisfaction.

Are there fees associated with becoming certified?

 Yes. Your company must purchase a subscription to NAHAD Academy and assign the HSI courses to the employee. There are no fees tied to recertification.

What kinds of questions do the assessments include?

• Each assessment is composed of a varied number of multiple-choice questions with only one right answer. These questions are based on the learning objectives for the HSI certification courses, and the material found in the Fabrication Guides.

What is a passing score?

A passing score is 80%.

How do I know if I passed?

• When you've completed the assessment and clicked Submit, your score will come up immediately.

What happens if I fail the assessment?

• You will have three attempts to pass the assessment before being locked out and need to retake the online course.

Will I receive a certificate?

• Yes. The NAHAD staff check for course and assessment completions every other week. When the candidate has passed and earned the certification a certificate will be sent to the Training Coordinator for distribution.

How long is my certification good for?

- Certifications are good for three years and expire on December 31 of the third year.
 - The exception is those earning their designation in December. Their expiration date will be advance by one year ensuring a full 3-years of certification.

How do I keep my certification active?

 Before the expiration date, certificants are required to participate in 10 hours of continuing education (CE) and report that activity, online before the expiration date.

Will I receive reminders when before my expiration date?

• Yes. You will receive a series of email reminders beginning in January of your expiration year with information related to qualifying CE and, in Q4, instructions on how to report your CE online.

Is there a cost to recertify.

There is no cost to recertify.

For more detail:

- NAHAD Academy <u>click here</u>.
- Eligible CE <u>click here</u>.
- View Your Certification Status click here.